

## VISTA, Windows 7, 32bit and 64bit COMPATIBLE

### Installation Instructions for EMIGMA V8.1

You must uninstall EMIGMAV7.8!

- 1) This version of EMIGMA contains an automatic update capability. Upon opening the program you will be allowed to perform an automatic update (if connected to the internet) to retrieve the latest upgrades. Upgrades will be available on average once every week. Updates available after your maintenance contract expired will not be downloaded.
- 2) Included on the CD are updated examples, tutorials, technical abstracts, PowerPoint presentations and MANUALS. The standard installation installs them to /Program Files/EMIGMAV8.1/. We suggest viewing the tutorial movie provided.
- 3) Also this installation includes an automatic internet activate capability. For previous users, there is no peuser file delivered with the installation but rather you will be allowed to download via the internet during installation or after if you prefer.

Previous Users: **Please refer to the upgrade paragraph below.**

**There is no need to uninstall previous versions of V8.1 but if you have a version of V7.x on your computer then you must uninstall this version as well as any demo versions of V7.8 or V8.1.**  
**To uninstall previous versions use Control Panel -> Add/Remove Programs ->**

#### 1) Insert the CD into your CD-Rom.

If AutoRun is configured on your computer, the installation will begin automatically.

If not, then Run CD\_Drive:\AppSetup.exe

During installation you will be asked for an EMIGMA license file (peuserA.dll). You will be given the options:

- a) **I have an EMIGMA license file.** You may then browse for this file after clicking the "Next" button.
- b) **I would like to download my license file via the Internet.** You will be asked for the password that has been provided. You will have 30 days from the date of purchasing this software to download your license file. If you do not have the password or the 30 day deadline has passed then please contact [support@petroseikon.com](mailto:support@petroseikon.com) You can also download your license file after the installation has completed by running Activate found in the EMIGMA V8.1 group of the Start menu.
- c) **Finish the installation without a license file.** You can later copy the user file to your /EMIGMAV8.1/bin directory manually. This file can be later accessed using the Activate function in the EMIGMA group of functions through START.

*Special Instructions for Windows 2000, Windows XP, Windows Vista and Windows 7 Users:*

*--- The installer must have full administrative privileges.*

*After installation it is recommended to check the following environment variables:*

*(Access environmental variables through "Control Panel -> System -> Advanced")*

*1) TGS\_LICENSE\_FILE should have the location of the file password.dat*

*e.g. "c:\Program Files\Emigmav8.1\bin\password.dat*

*2) Path should have the location of the "bin" directory*

*e.g. "c:\Program Files\Emigmav8.1\bin*

#### 2) Installing the Drivers for the Sentinel Dongle:

EMIGMA is licensed via the hardware dongle supplied to you. In Windows NT,2000, XP,2003 Server and Vista, a suitable driver for this dongle is not always included with your operating system. However, the EMIGMA installation attempts to install this driver automatically so the dongle can be accessed during use of EMIGMA. If you need to install the driver manually, inside the EMIGMAV8.1 directory you will find a sub-directory called "/drivers". Inside that directory, double-click on "**Sentinel Protection Installer 7.x.x.exe**" and follow the simple instructions. This driver is suitable for Windows 98,Me,NT,2000,XP Home and XP Professional, 2003 Server, Vista and Windows 7. The dongle is a "Sentinel Superpro" manufactured by SafeNet. If you have problems with the driver installation you may wish to look at the SafeNet website. For the latest drivers for your operating system.

<http://www.safenet-inc.com/support/tech/sentinel.asp>

- 3) Ensure that your dongle key is attached to your USB or parallel port. Now, **re-boot** your computer.

**(OVER... Please READ)**

#### **4) Important Extras: Please READ otherwise you may have PROBLEMS!**

4a: If you have an environmental variable set for a previous version, you will want to delete this earlier variable.

4b: If you have previous versions of EMIGMA on your computer, make sure that “...\Emigmav8.1\bin” is the first EMIGMA installation on your path.

#### **TGS LICENSE FILE**

4c: You will encounter a warning message when using EMIGMA V8.1 ‘TGS License File Error’. This is only a warning message. Please click OK to this message and continue normal use. If this is found to be an onerous problem, please contact us at [support@petroseikon.com](mailto:support@petroseikon.com)

EMIGMA contains several 3D visualization applications and these utilize 3D graphics libraries from OPEN\_INVENTOR which is distributed originally by a company called TGS under license from Silicon Graphics.

#### **7) MAINTENANCE UPGRADE NOTE:**

If you are a previous user of EMIGMA, you may require a special **EMIGMA\_License\_UpgradeA.exe** especially if you have just renewed your contract. After installation of the software, please copy this executable to the .../EMIGMAV8.1/bin on your harddrive and run this executable (double-click) with your dongle in place either on the parallel port or the USB port. This is needed only once and will run only once. This will upgrade your dongle to any new functions for which you are licensed and adjust any required maintenance dates. This executable will run during the installation if you choose the option to download your license file and answer yes when asked if you would like to upgrade your license.

Note: This upgrade executable may be received by email or may be downloaded via the internet particularly when executables or zip files cannot be delivered via email to you. Please contact Support ([support@petroseikon.com](mailto:support@petroseikon.com)) if you require assistance.

*YOU NEED NOT RUN THE UPGRADE ON EVERY COMPUTER THAT YOU USE! The upgrade program operates on your dongle to modify it to represent the status of your license. If you have purchased maintenance this will also extend your dongle license for the new maintenance period.*

#### **8) New Support Capabilities:**

We now offer an online support capability. Simply go to our web site, find the online support link and come online. We are watching it carefully but you may want to e-mail our support to book a specific time to talk to us through this online interface. We also can provide online internet assistance through WEBEX ( please contact us ).

**[www.petroseikon.com](http://www.petroseikon.com)**

***Please contact us if you have any questions :Support Department, PetRosEiKon***

**Tel:            please            check            our            website            1.905.796.0324**

**Email: [support@petroseikon.com](mailto:support@petroseikon.com)**

**Support Hours: Generally between 9:30 a.m. and 7:30 p.m. Eastern Standard time**

**Weekdays only**