# IMPORTANT Installation Instructions for EMIGMA V7.8

1) This version contains an automatic update capability. Upon opening the program you will be allowed to perform an automatic update (if connected to the internet) to retrieve the latest upgrades. Upgrades will be available on average once every week. Updates available after your maintenance contract expired will not be downloaded.

2) Included on the installation are updated examples, tutorials, technical abstracts, PowerPoint presentations and MANUALs. The default setting installs them to /Program Files/EMIGMAV7.8/.

Previous Users: Please refer to the upgrade paragraph below.

To uninstall previous versions use Control Panel -> Add/Remove Programs -> Please remove any demo versions as well.

### 3) Double click on the downloaded executable file.

During installation you will be asked to insert your "Client License Disk" (included with a shipped installation package) If possible, insert Client License Disk included in your installation package when prompted. <u>If you do not have a floppy disk drive, then either:</u>

- *a)* Copy the files from your floppy to somewhere on your computer or network previous to the installation. You may then browse for these files when requested for them.
- OR
- b) simply SKIP this part of the installation. You must then copy the files on the diskette to your /EmigmaV7.8/bin directory manually. If you do not have access to any floppy disk to allow you to transfer these files to your computer, then please contact <a href="mailto:support@petroseikon.com">support@petroseikon.com</a> and we will provide you with a password. Go to your /EmigmaV7.8/bin directory and run Activate.exe. Enter your password, answer yes to the prompt and your client user file will be downloaded into your bin directory.

Special Instructions for Windows 2000 and Windows XP and Windows Vista Users:
--- The installer must have administrative privileges.
After installation it is recommended to check the following environment variables:

1) Set an environmental variable through "Control Panel -> System"
SET environmental variable: eg. TGS\_LICENSE\_FILE to "c:\Program Files\Emigmav7.8\bin\password.dat
2) Add the "\bin" to your path : e.g. "c:\Program Files\Emigmav7.8\bin

## 4) Installing the Drivers for the Sentinel Dongle:

EMIGMA is licensed via the hardware dongle supplied to you. In Windows NT,2000, XP,2003 Server and Vista the most suitable driver for this dongle may not be included from Microsoft. You must install a driver to access the dongle during use of EMIGMA. Inside the EMIGMAV7.8 directory you will find a sub-directory called "/drivers". Inside that directory, double-click on <u>"Sentinel Protection Installer 7.x.x.exe</u>" and follow the simple instructions. This driver is suitable for Windows 98,Me,NT,2000,XP Home and XP Professional and 2003 Server and Vista.

The dongle is a "Sentinel Superpro" manufactured by SafeNet. If you have problems with the driver installation you may wish to look at the SafeNet website.

<u>http://www.safenet-inc.com/support/tech/sentinel.asp</u> contains the latest drivers for download if you have any problems.
5) Ensure that your dongle key is attached to yourUSB or parallel port. Now, re-boot your computer.

## 6) Important Extras: Please READ otherwise you may have PROBLEMS!

6a: If you have an environmental variable set for a previous version, you will want to delete this earlier variable.
6b: If you have previous versions of EMIGMA on your computer, make sure that "...\Emigmav7.8\bin" is the first EMIGMA installation on your path.

6c: During the installation, setup will automatically create a directory "C:\Preikon" if this directory can't be found. This directory will be used to store intermediate files. After installation please make sure the attribute of "C:\Preikon" is not "Read Only". If setup fails to create "C:\Preikon", please create it manually.

#### TGS\_LICENSE FILE

6d: In order to avoid the expense of licensing passwords, you will encounter a warning message when using EMIGMA V7.8 'TGS License File Error'. This is only a warning message. Please click OK to this message and continue normal use. One password, licensed to a particular hard drive will be provided. Please call or e-mail us with the volume serial number (8 character hex number) of your boot drive (go to your DOS prompt, change to your boot drive, type vol and the hex label of the hard drive is on the second line). Additional passwords are available at our cost.

As most users want to be able to install the software on multiple computers, and also switch to other computers many times, they simply get used to these messages.

*EMIGMA* contains several 3D visualization applications and these utilize 3D graphics libraries from OPEN INVENTOR which was distributed originally by a company called TGS under license from Silicon Graphics.

### 7) MAINTENANCE UPGRADE NOTE:

If you are a previous user of EMIGMA, you may find a special **EMIGMA\_LICENSE.exe** on your client diskette especially if you have just renewed your contract. After installation of the software, please copy this executable to the .../EMIGMAV7.8/bin on your harddrive and run this executable (double-click) with your dongle in place either on the parallel port or the USB port. This is needed only once and will run only once. This will upgrade your dongle to any new functions for which you are licensed.

YOU NEED NOT RUN THE UPGRADE ON EVERY COMPUTER THAT YOU USE! The upgrade program operates on your dongle to modify it to represent the status of your license. If you have purchased maintenance this will also extend your dongle license for the new maintenance period.

### 8) NEW UPGRADE Features:

EMIGMA now has an internet upgrade feature. You will find this capability on the very first window when you open EMIGMA before selecting a database. This feature will allow you to get our regular updates throughout the extent of your maintenance contract. If you do not have the CD with you when you wish to install, you will find the latest full installation on our website on the download page. After installation, you will have to run the internet update feature.

#### 9) New Support Capabilities:

We now offer an online support capability. Simply go to our web site, find the online support link and come online. We are watching it carefully but you may want to e-mail our support to book a specific time to talk to us through this online interface.

# www.petroseikon.com

Please contact us if you have any questions :Support Department, PetRosEiKonTel: 1.905.796.0324Email:support@petroseikon.comSupport Hours: Generally between 9:30 a.m. and 7:30 p.m. Eastern Standard timeWeekdays only